

Creating “Customers for Life” ...One Customer at a Time!

Mr. Dixon,

I wanted to write you and let you know about the fantastic service I received in the past and most recently with your dealership. The first was a few years back, my RV broke down as I was coming thru Casper. Your service department got my family and I back on the road with in an hour. Most recently, a few weeks ago on a fishing trip I hit a deer and had your collision department fix my truck. I worked with Rick Parsons. Rick made sure to keep me updated everyday on the status. He was both kind and professional on the phone. They got my truck back to new condition in just a few short weeks. I am 100% satisfied with the work they did. Maybe it's just the Wyoming way, to treat and respect your customers, either way, Colorado needs to take some lessons from you guys!

Best Regards,

Nate Lebsack

Congratulations to Bob Dixon and his team at Greiner Ford in Casper, Wyoming on creating the customer experience all customers deserve !



Send your success stories to MakeItEasier@Lithia.com